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personal. agile. efficient.

Pro Active IT

Pre-allocated time for whatever your organisation needs

Pro Active IT packages
Address any IT area with flexible time bundles

Key Insights

Pro Active IT Packages are time allocations purchased in advance. The service is ideal for those looking to accurately forecast costs, looking to utilise a flexible workforce and those looking to gain unbiased, expert skill sets.

Gain a host of benefits:
- Easily forecast IT expense
- Gain independent, expert knowledge
- Gain flexible manpower
- Generate new IT strategies

What is a Pro Active IT Package?

Purchased monthly or only in those busy months when extra IT staff are required, a Pro Active IT Package from ITConsult consists of a pre-booked block of hours sold in 20hr, 30hr or 50hr bundles which entitles your organisation to access one of our high ly trained IT experts for the allotted period of time*. Additionally our 30hr plan incorporates a proactive planning session at no additional cost and with the 50hr plan entitles you to two planning sessions to ensure your investment is as effective as possible.

You have the flexibility of choosing from a variety of service activities ranging from assessments, infrastructure solution support, firmware management, performance analysis or any other area you may require assistance in.

Once purchased, our consultants will work collaboratively with your IT and/or management team to generate a delivery plan to maximise the effectiveness of your hours.

After your time credits have been utilised you can quickly and easily arrange more hours for continued delivery of services.

To further simplify the process at the beginning and throughout the service, you will be assigned a Pro Active Consultant so you never have to explain the same thing twice.

When is the best time for the Pro Active IT service?

Any time your organisation needs to augment its IT workforce the Pro Active IT package is the perfect solution. During peak times throughout the year a heavy burden can be placed upon IT and many organisations struggle to keep their respective heads above water, this is the time to utilise prepurchased credits from ITConsult.

Whether you're undertaking assessments and want additional expertise and an unbiased view, implementing new hardware, updating and patching or trying to diagnose performance issues, ITConsult can expedite the process

Offering fixed-price, fixed-time engagements that can easily be renewed for continued service delivery. ITConsult can deliver what you need, when you need it. All in a cost-effective, easy to forecast model .

by lending your organisation additional resources, knowledge and fresh insights.

The service is also popularly used beyond the obvious physical assistance as consultants form strategies for coming financial year purchasing, hardware re-purposing and general IT strategy to improve returns on IT expenditure.

What are the benefits of using the Pro Active service?

Benefits differ drastically based on how and when the blocks are used, from rapid deployment of new hardware, effective troubleshooting to improved corporate IP.

Additionally the block based approach means you gain ultimate flexibility in your workforce through pre-booked blocks, you won't need to pay additional staff during those quieter moments but when the IT workload is heightened, ITConsult can be there to add an additional resource to your IT team.

By utilising a Pro Active IT time block your organisation can introduce new ideas and fresh IP into your in-house IT from external and unbiased IT industry professionals.
A benefit to managers comes as a result of the nature of the pre-

booked, pre-purchased method. Because of this, your man-hour costs are always easily and clearly communicated allowing you to forecast the cost of the engagement with excellent precision.

When consultants are used for high level IT strategy creation, developing IT operations and future IT direction long and medium term goals can become the focus. As a chief facilitator for business success, the IT direction leads businesses to meet and even exceed their business goals and objectives.

The culmination of working with ITConsult's Pro Active IT service is a flexible, responsive and cost effective method of augmenting your IT team to increase productivity, improve deliverables and gain internal IP.

Related services.

In conjunction with the Pro Active IT service ITConsult offers access to some of the biggest names and best vendors in the IT world, from Microsoft, Cisco, NetApp, Dell, Citrix and more. Through ITConsult you'll get the best hardware and the highest value.

Getting started with ITConsult.

To learn more about how ITConsult can help deliver more from less through our consulting services contact the organisation through any of the following:

e: enquires@itconsult.com.au
t: +61 2 9270 0666
web: www.itconsult.com.au

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